

November 23, 2010

To: Our Valued Seasons™ Customers

Subject: Seasons™ Announces Vitreous China Price Increase effective January 1

Rapidly escalating global commodity prices and transportation costs have impacted our Seasons[™] products. For the last three years, we have been able to withhold cost increases to our customers due to cost-savings initiatives and improvements to our efficiency and capabilities. We are now unable to continue absorbing the added costs.

Effective January 1, 2011, our Seasons™ Vitreous China product will increase 5 percent across all markets.

Orders placed by Friday, December 31, 2010 will be honored at the old price. Please note that most HD Supply branch locations will be closed on Friday, December 31, 2010, but we will honor all orders placed that day via the HD Supply Plumbing/HVAC website.

Thank you for your continued support. We will continue to mitigate future cost increases while providing the highest quality products and service in the market.

If you have any questions or need additional information, feel free to contact me at any time.

Sincerely,

Jessica Gove

Senior Manager, Proprietary Brands Business Leader

HD Supply, Plumbing/HVAC

Jessica.Gove@hdsupply.com